

## County Council 14 July 2016

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**Written Questions & Responses – County Council Meeting 14<sup>th</sup> July 2016****Question from Julia Wassell to the Cabinet Member for Transportation**

*Q The street scene of the unparished Wycombe area appears to have deteriorated due to weeds on pavements and in gullies. In addition, there are overhanging branches over pavements and blocked public footpaths. We used to have Area Teams to deal with these issues. With Local Area Technicians covering so many divisions now, how will these matters be addressed?*

*Answer*

I am constantly seeking to achieve the best possible outcomes for all areas of the county and will continue to do so within the available budget and resources that I have been able to secure.

As colleagues know legislation has changed regarding the use of weed killers in recent years, and we are far more limited in our ability to control them than previously.

With regard to overhanging branches and the like, it has always been the case that our residents will know of these in advance of us as we can only visit or patrol a limited number of streets daily, so it is really important that we get reports from people when they see problems so we can determine what action might be possible.

To facilitate this we have been working with colleagues to improve our online tools for reporting to ensure that reports are easier and more comprehensive to send to us than ever before. The new system is going through the very final checks at present prior to being launched in a few weeks.

Thank you for bringing your concerns to my attention and I am pleased to say we will see improvements in overall service delivery as we continue to develop and innovate for the benefit of our residents and businesses.

